

ReferPFJ

FAQs

Q: What is ReferPFJ.com?

A: ReferPFJ.com is Pilot Flying J's new job referral website. Current Team Members can use the website to recommend open jobs to their friends. ReferPFJ.com replaces all previous referral programs.

Q: Are there any fees associated with participating?

A: No, however, when you access the ReferPFJ.com website or MyReferrals app via a computer, phone, or other electronic device, you may incur charges, including, but not limited to, data rate charges, online time charges and other charges from your phone carrier or internet service provider.

Q: Do I have to register to refer someone?

A: You do not have to register, but there are benefits to doing so. By registering, you will be able to see the referrals you have in process and track their progress.

Q: How much will I get paid?

A: Amounts vary based on the position. You can find the amounts listed with the open job postings found on the ReferPFJ.com website or the MyReferrals app.

Q: Is the amount displayed the amount I will receive?

A: No, because the bonuses are subject to all federal, state, local, social security, and Medicare taxes. Deductions will be made in accordance with all applicable laws and regulations.

Q: When should I expect to receive the bonus?

A: Referral bonuses should be paid by the 3rd pay period following the date your referral starts working. However, if either you or your referral are not employed by PFJ on the date the referral bonus is scheduled to be paid, you will not receive the bonus.

Q: Who qualifies as a referral?

A: Any candidate that you know personally and refer for an open position through the ReferPFJ.com website or the MyReferrals app. This does not include walk-ins, candidates who have answered or applied to an advertisement, or candidates that are referred through a method other than through the ReferPFJ.com website or the MyReferrals app.

Q: Who is not eligible to receive a referral bonus?

A: All PFJ Team Members are encouraged to participate, but bonuses will not be paid for:

- A Team Member hired as a subordinate to the person making the referral
- Region Managers and above in field operations
- Support Center Team Members who are Manager level and above

- Human Resources Team Members

Q: Is there an app?

A: Yes! Search for “MyReferrals” in the app store. Choose “Pilot Flying J” as your company, register or login, and then begin referring!

Q: Will I receive confirmation once my friend receives the referral link?

A: No, we suggest contacting your friend to make sure they have received the link. However, we will send an update email every two weeks.

Q: If I refer my friend for one position, but they get hired for another position, which bonus do I receive?

A: You receive the bonus for the position they were hired for, not the position for which you referred them.

Example: You refer a friend for a position as a deli team member (\$100 bonus). Your friend gets hired as a restaurant shift supervisor (\$250 bonus). You would receive the \$250 bonus.

It would be impossible for PFJ to address all questions that may exist with respect to the referral program. Accordingly, if you have questions that are not addressed by these FAQs, please contact your HR representative. For additional information about the referral program, please review the payment policy and program policy.